

Symantec™ Asset Management Suite 7.5 powered by Altiris™ technology

Take control of your assets, ensure compliance, and uncover savings

Data Sheet: Endpoint Management

Are you paying for unused software licenses? Are you prepared for your next vendor software audit? Take control with Symantec™ Asset Management Suite 7.5 powered by Altiris™ technology. In combination with Symantec™ Client Management Suite 7.5 powered by Altiris™ technology, you'll get an accurate picture of your organization's assets, ensure compliance during software audits, avoid vendor penalties and fines and uncover savings by eliminating the purchase of unnecessary licenses.

Take Control of Your Organization's Assets

Without an in-depth understanding of your organization's software licenses, vendor contracts, and assets, it's difficult to make smart business decisions. Asset Management Suite helps you take control with a complete and accurate picture of the relationships between all of them.

Asset Management Suite discovers, inventories, and tracks all the hardware and software assets in your IT infrastructure through a CMDB. The CMDB manages assets' hierarchical relationships to other configuration items, users, locations, departments, cost centers, and associated contracts. This information gives you credible information on the location and license status of every important OS, virtualization platform, or application instance. With this detailed, up-to-date information, your team can quickly identify problems, apply solutions, and document compliance.

Contract Type	Name	Start Date	End Date
Software License	Adobe Framemaker 7.0	11/12/2008 12:00:00...	3/1/2012 12:00:00...
Software License	Adobe Illustrator 10.0	11/13/2008 12:00:00...	3/2/2012 12:00:00...
Software License	Adobe Photoshop 7.0	11/14/2008 12:00:00...	3/3/2012 12:00:00...
Software License	Adobe Photoshop Album 2.0	11/15/2008 12:00:00...	3/4/2012 12:00:00...
Lease Schedule	Dell Latitude 630	5/15/2009 8:38:00 AM	10/5/2011 12:00:00...
Lease Schedule	Dell Latitude D830	9/5/2007 8:48:00 AM	8/5/2011 12:00:00...
NDA	Dell NDA 2009	1/1/2009 12:00:00 AM	12/31/2009 12:00:00...
Lease Schedule	Dell Optiplex 775	6/15/2009 8:40:00 AM	6/5/2011 12:00:00...
Lease Schedule	Dell PowerEdge 850	10/5/2007 8:54:00 AM	9/5/2011 12:00:00...
Lease Schedule	Dell Precision 4400	7/5/2009 8:43:00 AM	5/5/2011 12:00:00...
Lease Schedule	Dell Precision 6400	8/5/2009 8:46:00 AM	7/5/2011 12:00:00...
Warranty	Dell Warranty Agreement LT36	1/10/2005 12:00:00 AM	1/10/2008 12:00:00...
Software License	Diskeeper 6.0	11/17/2008 12:00:00...	3/6/2012 12:00:00...
Software License	Exchange 2010 Enterprise Edit...	11/26/2008 12:00:00...	3/15/2012 12:00:00...
Software License	Exchange 2010 Standard Edit...	11/26/2008 12:00:00...	3/15/2012 12:00:00...
Software License	Exchange Enterprise CAL	11/26/2008 12:00:00...	3/15/2012 12:00:00...
Software License	Exchange Standard CAL	11/26/2008 12:00:00...	3/15/2012 12:00:00...
Lease Schedule	HP Probook 6440B	12/5/2009 8:57:00 AM	1/5/2012 12:00:00...
Lease Schedule	HP Probook 6450B	11/5/2009 8:56:00 AM	11/5/2011 12:00:00...
Warranty	HP Warranty Agreement NC36	1/5/2005 12:00:00 AM	1/5/2008 4:23:09 PM
Lease Schedule	Lenovo Thinkpad SLS10	5/5/2010 8:59:00 AM	4/5/2011 12:00:00...

Figure 1: Track all of your contracts in Asset Management Suite 7.5

The time savings and productivity gains of using Asset Management Suite can be stunning. At Lone Star University, for instance, time-consuming manual inventories of systems used to take the IT team 1,728 hours annually to complete. That entire process has been replaced by one report from Asset Management Suite which takes one person 15 minutes to run.¹

Ensure Compliance and Avoid Vendor Penalties and Fines

Avoid a time-consuming IT fire drill during software audits. Asset Management Suite has all the tools necessary to quickly prepare for an audit, optimize license purchases, and harvest licenses. A comprehensive inventory of your applications and their licenses is stored in the CMDB and compared to license agreements, financial records, and vendor sales records. This information is included in pre-defined reports, with drill-down detail, that validate your organization's compliance status based on licenses owned and deployed.

“The Altiris system gives us that single pane of glass where we're able to manage and view every single system that we have within the company from one location. One CMDB. One database. One panel to perform all the actions we need to do. Instead of having to hunt and peck and look for all these different systems, Altiris brings it all together in one place and makes our jobs and our management a heck of a lot easier.”

**Rob Moore, Sr. Manager,
Travelport**

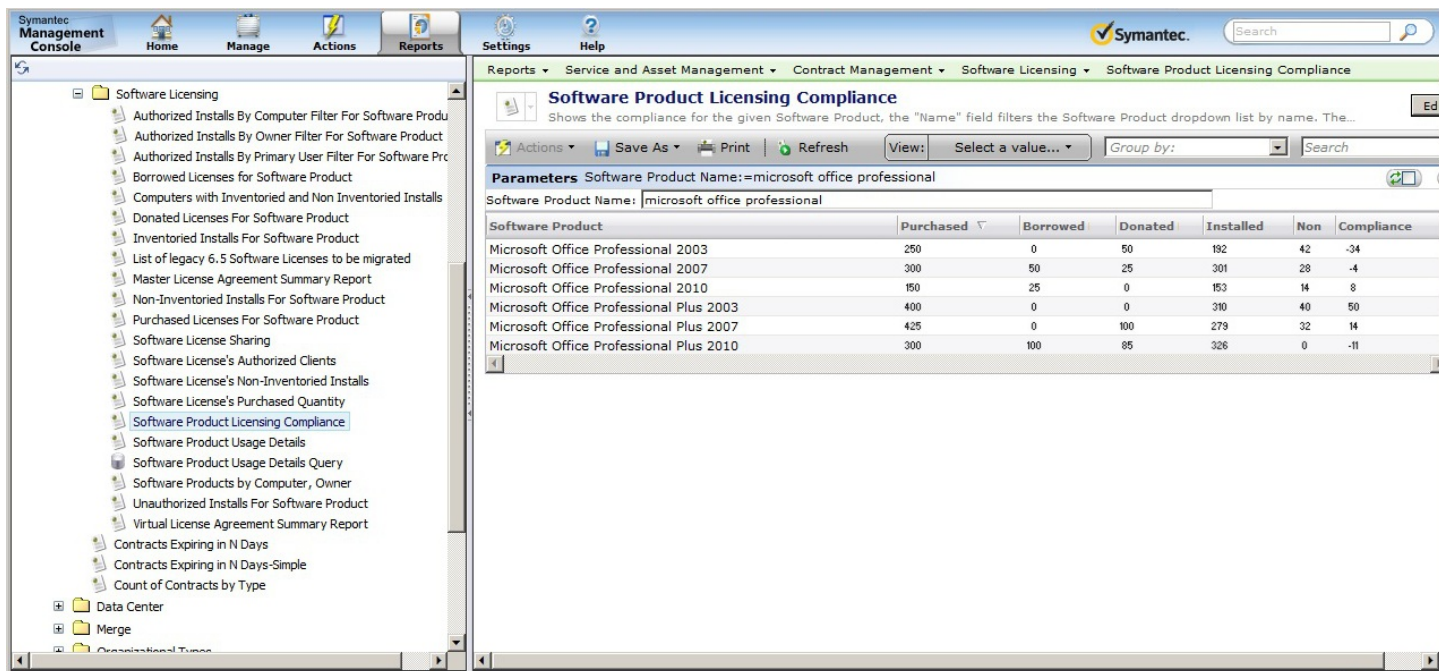


Figure 2: Quickly determine software license compliance

1. Lone Star College System, Symantec Business Impact Study.

Simplify physical audits by using barcode scanners and Symantec™ Barcode Solution to automatically import scanned data. It's a simpler, more accurate way to gather data and verify records in the field. Barcode Solution integrates directly with Asset Management Suite so data input errors, accounting irregularities, and redundancies are eliminated.

"We need to be able to track servers through their lifecycle and understand how many and what type of software licenses we own. Before, we used a manual numberbased system, but sometimes servers get repurposed for other uses, and we had no way of tracking the hardware when that happened. That kind of attention to detail would not have been possible before. Now our asset group and our security group work together to do an audit every three months, based on the weekly reports that we provide. With Asset Management Suite, we're saving a significant amount of IT staff time on audit preparation."

Cyrus Yang, IT engineer, Amway, (China) Co. Ltd

Uncover Savings

There's enormous potential for cost savings when you have an accurate picture of your organization's assets. It's common, and costly, for organizations to over-license software, because they don't know exactly how many licenses are truly being used. Asset Management Suite's comprehensive software inventory lets you determine, at-a-glance, license ownership, usage, and cost details. You can quickly determine which licenses are under-utilized with detailed graphic reports that track licenses owned versus licenses that are installed and used. Applications can also be metered to identify usage levels, so you can harvest unused licenses and assign them to others before buying more.

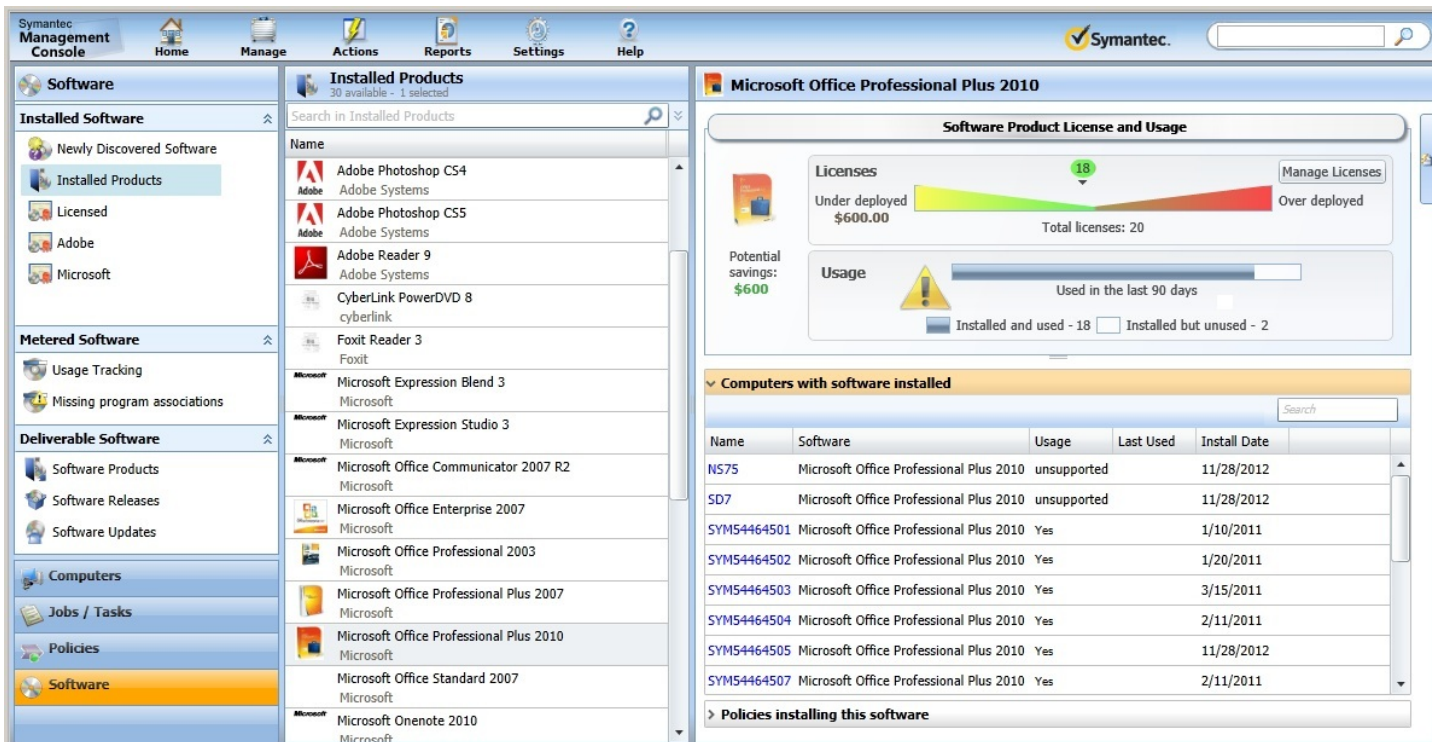


Figure 3: Rapidly identify software licenses that are over or under deployed

Minimize the administrative burden of managing vendors’ contracts, such as hardware, maintenance, warranties, support contracts, and leases. Asset Management Suite’s integrated management of contracts and financial costs lets you more effectively forecast future hardware and software needs and avoid penalties and late fees. Asset Management Suite also ensures end-of-life assets are properly retired by tracking terminated leases.

Automating common, repetitive tasks is another method for uncovering savings. Asset Management Suite’s process automation efficiently collects information from the requestor, processes all required approvals, and provides follow-up notifications when tasks aren’t completed within a certain timeframe. Custom built workflows and pre-defined workflow templates, such as Dell warranty management, user self-service, and software harvesting, let you automate and streamline IT and business procedures across multiple solutions.

Asset Management Suite Capabilities

Capability	Benefit
Software license management	<ul style="list-style-type: none"> • Accurately track which software applications are being used and by whom. • Reduce costs by eliminating purchase of unnecessary software. • Ensure software compliance. • Easily prepare for software audits or true-ups.
Contract management	<ul style="list-style-type: none"> • Avoid penalties and late fees. • Maximize the value of your assets. • Accurately forecast future hardware and software needs.
Asset management	<ul style="list-style-type: none"> • Accountability and cost control. • Understand relationships of assets to other configuration items, users, and locations. • Increase speed and accuracy of data collection. • Manage inventory and plan for future needs.
Reporting and analytics	<ul style="list-style-type: none"> • Easy-to-create and analyze reports. No advanced knowledge of databases or third- party reporting tools is required. • Powerful on-the-fly ad-hoc reporting and charts. • Out-of-the box visually informative KPI scorecards, dashboards, and reports.

Extending Asset Management Suite

Take Asset Management Suite to the next level by including the following complementary solutions:

Symantec™ Client Management Suite manages and optimizes the purchase, deployment, maintenance, utilization, and disposal of software applications. Together with Asset Management, it provides complete software asset management to deploy, maintain, and patch applications.

Symantec™ Server Management Suite powered by Altiris™ technology provisions, controls, automates, and monitors physical and virtual servers.

“Symantec Asset Management Suite has given us better visibility of software licenses across our enterprise. It has saved us quite a bit of money by avoiding over-purchasing and helps us ensure that we have the right software, up to date, for each of our desktop and laptop systems.”

Scott Clement, Manager of System Engineering, 24 Hour Fitness

Symantec™ ServiceDesk supports automated incident response and problem resolution for quick, effective remediation of end user incidents, systemic problems and essential managed changes.

Symantec™ IT Management Suite powered by Altiris™ technology supports complete lifecycle management of desktops, laptops, and servers.

Symantec™ Workspace Streaming enables on-demand application provisioning, real-time software license management, and instant application upgrades.

Symantec™ Mobile Management enables enterprise-wide mobile email and application rollouts, safeguards mobile data and devices, and provides comprehensive visibility and control of the mobile environment.

System Requirements

Asset Management Suite Management Server

- Windows Server® 2008 R2 64-Bit and Windows Server 2008 R2 SP1 64-bit
- .NET 3.5 SP1
- Microsoft Silverlight® 4.0
- Internet Explorer® 7, 8, or 9 (Compatibility Mode Only)
- Microsoft SQL Server® 2005 SP2 (SP3, SP4), Microsoft SQL Server® 2008 (SP1, SP2), Microsoft SQL Server 2008 R2 (SP1, SP2)

Workflow

- Windows Server 2008 R2 64-Bit and Windows Server 2008 R2 SP1 64-bit
 - .NET 3.5 SP1
 - All browsers
 - Microsoft SQL Server 2005 SP1 or 2008 R2
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More Information

Visit our website

<http://enterprise.symantec.com>

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About Symantec

Symantec protects the world's information and is a global leader in security, backup, and availability solutions. Our innovative products and services protect people and information in any environment – from the smallest mobile device, to the enterprise data center, to cloud-based systems. Our world-renowned expertise in protecting data, identities, and interactions gives our customers confidence in a connected world. More information is available at www.symantec.com or by connecting with Symantec at go.symantec.com/socialmedia.

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